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# Pay Pay Payment Gateway Merchant Integration Guide







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www.pay10.com

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#### **ABOUT THIS GUIDE**

#### Objectives and target audience

This guide is designed to provide detailed information on Pay10 Payments Gateway Complete code architecture and design as well as how to connect and use Pay10 Payment Gateway and Pay10 ecommerce service by integrating on Merchant Website. The guide covers the steps in the payment process and the information that needs to be passed from Merchant web servers to Pay10, to enable Pay10 to process payments. Additional gateway integration options are also described.

#### **Test Sever Transaction**

Url: https://uat.pay10.com/pqui/jsp/paymentrequest

#### **Production Server Transaction**

Url: https://secure.pay10.com/pqui/jsp/paymentrequest

#### Related documentation

You should use this guide together with the additional Pay10 Payment Gateway documents described below.

Guide	Description
Integration Document	Payment Gateway Integration Document V 1.0







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# Conventions used in this guide

The table below lists some of the conventions used in this guide.

Table 1: List of conventions

Convention	Description
Reference	Indicates a reference to another section in this guide. For
	Example, refer to the <u>Introduction</u>
File path	Used to indicate a file path or folder structure.
Glossary	Glossary term







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#### INTRODUCTION

The Pay10 Payment Gateway is a secured website, where you redirect customers from your Website/Ecommerce/Mobile platform to make a payment using Credit Card/Debit Card/Internet Banking other payment options. The gateway collects customer payment details in a secured manner using standard HTML forms and processes the payment transaction.

After the payment is complete, the customer is returned to your website and you receive a real-time notification of the payment, which include details of the transaction

#### PRE-REQUISITE

It is expected that the users may go through the entire guide to understand the Integration Requirements though it is easy for people with technical understanding.

It is assumed that the Merchant doesn't have any specific business need for capturing the Customer's Card Information on their website as additional regulatory requirements of having PCI DSS certification is mandatory for capturing Customer's Credit/Debit/Net banking information on Merchant websites.

All Card/Net banking information is captured seamlessly on Pay10 Payment Gateway Page in a secured manner and transaction response is returned to the Merchant real time post processing of the transaction.

## Contact us for queries

For all support queries, contact the Merchant Services department:

Email: <a href="mailto:care@pay10.com">care@pay10.com</a>
Phone: +91- 9700497004





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## **Integration with Pay10 Payment Gateway – PG Hosted integration**

### **Request Format**

Please review the table below for details of the required and optional parameters that need to be included in your form. An example of a simple HTML form is provided.

**Table 1: Pay10Gateway parameters** 

Field name	Description	Requir ed	Type*	Min	Max	Example
Merchant Details						
PAY_ID	Pay ID is provided by Pay10	YES	NU	16	16	160234578452178
ORDER_ID	Merchant reference number	YES	AN	1	50	ESN78452
RETURN_URL	Url of merchant website to get the response back after transaction is done	YES	СН	5	1024	http://www.domain.c om/response_url
SALT	Provided by Pay10on activation	YES	AN	16	16	2a1e47c4fba401c
HASH	Unique value generated by SHA 256 hashing algorithm	YES	AN	64	64	7995156CE4C40C4 4C41BECA3B9CE0 9B9
Customer Details						
CUST_NAME	Customer name	NO	СН	1	150	John Pal
CUST_FIRST_NAME	Customer first name	NO	СН	2	150	John









Customer address				1	
	NO	СН	2	250	House no-101
Customer city	NO	СН	2	50	Gurgaon
Customer state	NO	СН	2	100	Haryana
Customer country	NO	СН	2	100	India
Customer zip	NO	AN	6	9	TWQ 123
Customer phone	NO	NU	8	15	07417456565
Customer email	NO	СН	6	120	john@gmail.com
Customer Shipping last name	NO	СН	2	150	Pal
Customer shipping first name	NO	СН	2	150	John
Customer shipping name	NO	СН	2	150	John Pal
Customer shipping address	NO	СН	2	250	House no-101
Customer shipping address	NO	СН	2	250	Block A
Customer shipping city	NO	СН	2	50	Gurgaon
Customer shipping state	NO	СН	2	100	Haryana
Customer shipping country	NO	СН	2	100	India
Customer shipping zip	NO	AN	6	9	TWQ 123
Customer shipping phone	NO	NU	8	15	07417456565
	Customer state  Customer country  Customer zip  Customer phone  Customer email  Customer Shipping last name  Customer shipping first name  Customer shipping address  Customer shipping address  Customer shipping address  Customer shipping city  Customer shipping city  Customer shipping state  Customer shipping city  Customer shipping state  Customer shipping state  Customer shipping country  Customer shipping country  Customer shipping zip  Customer shipping	Customer state NO  Customer country NO  Customer zip NO  Customer phone NO  Customer email NO  Customer Shipping last name  Customer shipping first name  Customer shipping name  Customer shipping address  Customer shipping NO  city  Customer shipping NO  city  Customer shipping NO  Customer shipping NO	Customer state NO CH  Customer country NO CH  Customer zip NO AN  Customer phone NO NU  Customer email NO CH  Customer Shipping NO CH  Isat name NO CH  Customer shipping NO NO NO NU	Customer state NO CH 2  Customer country NO CH 2  Customer zip NO AN 6  Customer phone NO NU 8  Customer email NO CH 6  Customer Shipping last name NO CH 2  Customer shipping NO CH 3  Customer shipping NO CH 3  Customer shipping NO CH 3  Customer shipping NO CH 3	Customer state         NO         CH         2         100           Customer country         NO         CH         2         100           Customer zip         NO         AN         6         9           Customer zip         NO         NU         8         15           Customer phone         NO         NU         8         15           Customer email         NO         CH         6         120           Customer Shipping last name         NO         CH         2         150           Customer shipping name         NO         CH         2         150           Customer shipping address         NO         CH         2         250           Customer shipping city         NO         CH         2         50           Customer shipping state         NO         CH         2         100           Customer shipping country         NO         AN         6         9           Customer shipping zip         NO         AN         6         9           Customer shipping nipping customer shipping zip         NO         NO         NU         8         15







Payment Details						
AMOUNT*	Total Sale Amount	YES	NU	3	12	100
TXNTYPE	Merchant Transaction Type AUTH/SALE	YES	CH	4	50	SALE
CURRENCY_CODE	3-digit code of the currency	YES	NU	3	3	356
Kana Laval Batalla						
Item Level Details						
PRODUCT_DESC	Description of product	NO	СН	1	1024	xyz

<sup>\*</sup>Abbreviation NU - Numeric, CH - Character, AN - Alphanumeric

<sup>\*</sup>Refer Amount format for Amount







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#### **Amount format**

The amount of the transaction, expressed in the smallest currency unit. The amount must not contain any decimal points, thousands separators or currency symbols. This value cannot be negative or zero.

For example, INR 12.50 is expressed as 1250. INR 1 is expressed as 100.

**Note**: Transactions in currency IDR (Indonesian Rupiah) will use an exponent of 0 (zero). This means an amount expressed as 1250 will be treated as IDR Rp1, 250 and not IDR Rp12.50 (with exponent 2) unlike other currencies.

#### **Pay10 Response Format**

When the payment process is complete Pay10sends the details of the transaction to the Response\_url. This is done with a standard HTTP POST request. The Pay10server continues to post the status until a response of HTTP OK (200) is received from your server or the number of posts exceeds 10.

Table 2 shows the parameters sent to your **response\_url** page:

Table 2: Status URL parameters

Field name	Description	Example value
CUST_NAME	Customer name	John Pal
TXNTYPE	Type of transaction	SALE/AUTH
AMOUNT	Total Sale Amount	100
CURRENCY_CODE *	3-digit code of the currency	826
ORDER_ID	Merchant reference number	ESN78452
PAY_ID	Pay ID is given by Pay10	160234578452178







TXN_ID	Transaction Id generated by Pay10	150611417421130
RESPONSE_CODE *	Code for transaction status	000
RESPONSE_MESSA GE *	Response message for transaction status	SUCCESS
HASH*	Unique value generated by SHA 256 hashing algorithm	7995156CE4C40C44C41BECA3 B9CE09B9
AUTH_CODE	Authorization code	123456
RRN	Bank reference number	789456132
STATUS	Transaction status	Approved/Captured/Declined
CUST_EMAIL	Customer email	john@gmail.com
RESPONSE_DATE	Date of response	TBD
RESPONSE_TIME	Time of response	TBD
PRODUCT_DESC	Description of product	хух

- \* Refer Table 2 for Currency Code
- \* Refer Table 4 & Table 5 for Response Code
- \* Refer Table 4 & Table 5 for Response Message
- \* Refer Generate secure hash







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#### Validating the status response

We recommend that you validate the transaction details in the status response. This can be done as follows:

- 1. Create a pending transaction or order for a fixed amount on your website.
- 2. Redirect the customer to the Pay10 Payment Gateway, where they complete the transaction
- 3. Pay10 will post the transaction confirmation to your 'Response\_url' page. This will include the 'Amount' (Amount) parameter.
- 4. Your website should validate the parameters received by calculating the SHA256 signature. If successful, it should compare the value in the confirmation post(amount parameter) to the one from the pending transaction or order on your website. You can also compare other parameters such as 'order id' etc.
- 5. Once you have validated the transaction data you can process the transaction, for example, by dispatching the goods ordered.







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# Generating a secure hash

SHA-256 signature

The merchant code creates the Secure Hash value on the Transaction Request data. The Payment Server creates another Secure Hash value and sends it back to the merchant in the Transaction Response.

The Secure Hash is a hexadecimal encoded SHA-256 HMAC of a concatenation of VPC and User Defined parameters. The concatenation of parameters takes the form of a set of name-value pairs, similar to the parameter string for an HTTP GET call.

#### Method of generating hash

To generate a hash you need to make a request of all the required parameters

For example, if you want to pass the following name value pairs in your request

{PAY\_ID=1507281443471000&ORDER\_ID=ORD220920151610&TXNTYPE=SALE&AMOUNT=100&CURRENCY \_CODE=356&CUST\_NAME=Demo+Merchant&CUST\_STREET\_ADDRESS1=Demo+Address1&CUST\_STREET\_ ADDRESS2=Demo+Address2&CUST\_CITY=Demo+City&CUST\_STATE=Demo+State&CUST\_COUNTRY=Demo+Country&CUST\_ZIP=Demo+Zip+Code&CUST\_EMAIL=demo%40Pay10.com&CUST\_PHONE=1234567890&CU ST\_SHIP\_NAME=Demo+Ship+Customer&CUST\_SHIP\_STREET\_ADDRESS1=Demo+Ship+Address1&CUST\_SHIP\_STREET\_ADDRESS2=Demo+Ship+Address2&CUST\_SHIP\_CITY=Demo+Ship+City&CUST\_SHIP\_STATE=D emo+Ship+State&CUST\_SHIP\_COUNTRY=Demo+Ship+Country&CUST\_SHIP\_ZIP=Demo+Ship+Zip+Code&CUS T\_SHIP\_EMAIL=demoship%40Pay10.com&CUST\_SHIP\_PHONE=0123456789&RETURN\_URL=http%3a%2f%2fl ocalhost%3a8080%2fMerchantSimulator%2fresponse.jsp&PRODUCT\_DESC=Demo+Product}

Then you need to sort all the parameters in ascending order and add "Tiled" symbol as separator.

#### The Output will be as follows

{AMOUNT=100~CURRENCY\_CODE=356~CUST\_CITY=Demo City~CUST\_COUNTRY=Demo Country~CUST\_EMAIL=demo@Pay10.com~CUST\_NAME=Demo
Merchant~CUST\_PHONE=1234567890~CUST\_SHIP\_CITY=Demo Ship City~CUST\_SHIP\_COUNTRY=Demo Ship Country~CUST\_SHIP\_EMAIL=demoship@Pay10.com~CUST\_SHIP\_NAME=Demo Ship Customer~CUST\_SHIP\_PHONE=0123456789~CUST\_SHIP\_STATE=Demo Ship
State~CUST\_SHIP\_STREET\_ADDRESS1=Demo Ship Address1~CUST\_SHIP\_STREET\_ADDRESS2=Demo Ship Address2~CUST\_SHIP\_ZIP=Demo Ship Zip Code~CUST\_STATE=Demo State~CUST\_STREET\_ADDRESS1=Demo Address1~CUST\_STREET\_ADDRESS2=Demo Address2~CUST\_ZIP=Demo Zip
Code~ORDER\_ID=SIGORD220920151610~PAY\_ID=1507281443471000~PRODUCT\_DESC=Demo Product~RETURN\_URL=http://localhost:8080/MerchantSimulator/response.jsp~TXNTYPE=SALE}

Next step is to append the Secret Key at the end of the parameter string given by Pay10









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#### Payment Gateway to you. After adding you will get the following output

{AMOUNT=100~CURRENCY\_CODE=356~CUST\_CITY=Demo City~CUST\_COUNTRY=Demo Country~CUST\_EMAIL=demo@Pay10.com~CUST\_NAME=Demo
Merchant~CUST\_PHONE=1234567890~CUST\_SHIP\_CITY=Demo Ship City~CUST\_SHIP\_COUNTRY=Demo Ship Country~CUST\_SHIP\_EMAIL=demoship@Pay10.com~CUST\_SHIP\_NAME=Demo Ship
Customer~CUST\_SHIP\_PHONE=0123456789~CUST\_SHIP\_STATE=Demo Ship
State~CUST\_SHIP\_STREET\_ADDRESS1=Demo Ship Address1~CUST\_SHIP\_STREET\_ADDRESS2=Demo Ship Address2~CUST\_SHIP\_ZIP=Demo Ship Zip Code~CUST\_STATE=Demo
State~CUST\_STREET\_ADDRESS1=Demo Address1~CUST\_STREET\_ADDRESS2=Demo Address2~CUST\_ZIP=Demo Zip
Code~ORDER\_ID=PAYORD220920151610~PAY\_ID=1507281443471000~PRODUCT\_DESC=Demo Product~RETURN\_URL=http://localhost:8080/MerchantSimulator/response.jsp~TXNTYPE=SALEb6200e78557e4e 55}

After completing the above mentioned process you will have to call SHA 256 algorithm and pass the parameter string to the same and the SHA will return you the desired result as below

Hash value= {6797f1842deb4f3ebaead53e1bafd5a535d322b9fa3893f201fdb03933eeae09}

Now you have to convert the generated value to the Upper Case and you will get the final result as hash value

Hash value = 6797F1842DEB4F3EBAEAD53E1BAFD5A535D322B9FA3893F201FDB03933EEAE09

The purpose of the **SHA256 signature** field is to ensure the integrity of the data posted back to your server. You should always compare the **SHA256 signature** field's value posted by Pay10'sservers with the one you calculated.

To calculate the **SHA256 signature**, you need to take the values of the fields listed above exactly asthey were posted back to you, concatenate them and perform a **SHA256** calculation on this string.







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#### **Code integration examples**

You can use the examples below to generate your session ID from Pay10, which is the recommended method for connecting to the Pay10 Payment Gateway.

```
<form action="https://secure.pay10.com/pgui/jsp/paymentrequest" method="post" >
<input type="text" name="PAY_ID" value="1507231702331001"/>
<input type="text" name="MERCHANTNAME" value="Demo Merchant"/>
<input type="text" name="ORDER_ID" value="ORDID2234"/>
<input type="text" name="AMOUNT" value="100"/>
<input type="text" name="TXNTYPE" value="SALE"/>
<input type="text" name="CUST_NAME" value="Demo"/>
<input type="text" name="CUST_STREET_ADDRESS1" value="Gurgaon"/>
<input type="text" name="CUST_ZIP" value="123456"/>
<input type="text" name="CUST_PHONE" value="9999999999"/>
<input type="text" name="CUST_EMAIL" value="test @gmail.com"/>
<input type="text" name="PRODUCT_DESC" value="CD Player"/>
<input type="text" name="CURRENCY_CODE" value="356"/>
<input type="text" name="RETURN_URL" value="http://www.yourwebsite.com/response.php"/>
<input type="text" name="PAY_ID" value="1507231702331001"/>
<input type="submit" value="Click to Pay"
                                          name="submit"/>
</form>
```





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#### **Decrypting response:**

AES 256 CBC is used to decrypt the received response.

#### Method of decrypting response:

To decrypt the encrypted response you need to pass Encdata and merchant hosted key.

#### **Received Response:**

#### Response:

Array ([ENCDATA] =>

MBĞxXwuErSp3q/4raZxY1DKoPjDZRvPzP+3yoXcOb4zPNGy+G3tbykiyYR1ZHxPKTe6OpYNwtA Qbp2lbvvXV4+l67fCEbdfLd0OCUV2bMXvvpwMoo53eT3Eu9vu60jPVZCfBnodPc4taDPUscLjQ+8 R25CEoiBVNyylNCSGhJ++hCuF+aaT4slZVnS9sYOl8afdLRxJPfzfE5olTafXW2Jw7412sgWR8rfl3 iukvxJ7y2Ry+gZZYP7852PIEDoG6QVyFprissKYpll3Zu9/KnRd6fOmTmklI4oB0O/+LrLHlwghDnX GVJrl4Y+TqrNBFISPWTcl0LJLU7H1tGxu1DA0uid8a4yf9tyjKmnlaAViDJg9ip3veH3dkwEDV/AlHf NJNrACyvv4TkJI9h/IWv6Im7oMegn+bSoLhQzMIR9Owha48sRLaOBIk9r9ZqoMUNn0CEYeJ4AO eP5xYz6VVTnh9h1Z1I97OUS1bOqOyQY5Yakmkrb5i4S+3xPqZoWuezHM2JPU2zSq6HyR4prNr3 vCERMPrOLj/MKJU1m5XCbbMpXEYcyrUuhvB3LKc9eziHbxUYS+LuhdBXI0G17Z6vBVMuB0Uc/ VdulK0HuWCmk9L3cH4kQA9Gqf8Y8yvSCcE [PAY\_ID] => 1049120302195014 )

After Decryption you will get the similar string.

{ RESPONSE DATE TIME=2022-03-14

18:08:51~RESPONSE\_CODE=010~TXN\_ID=1669120314180851~CUST\_PHONE=9999999999~TXNTYPE=SALE~CURRENCY\_CODE=356~SURCHARGE\_FLAG=N~HASH=611C4492531EFD F77BF8DC90E6A810CC9F5D4D9934602F15632BE306F421978F~RETURN\_URL=http://localhost/projects/uat/yesbank/response.php~STATUS=Cancelled~PAY\_ID=1049120302195014~PG\_R EF\_NUM=1669120314180851~ORDER\_ID=PAY10\_681895713~AMOUNT=100~RESPONSE\_M ESSAGE=Cancelled by <a href="mailto:user~CUST\_EMAIL=rohit.singh@pay10.com~CUST\_NAME=Test">user~CUST\_EMAIL=rohit.singh@pay10.com~CUST\_NAME=Test</a>}









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Now split the decrypted string.

```
Array
  [RESPONSE_DATE_TIME] => 2022-03-14 18:08:51
  [RESPONSE_CODE] => 010
  [TXN ID] => 1669120314180851
  [CUST_PHONE] => 9999999999
  [TXNTYPE] => SALE
  [CURRENCY_CODE] => 356
  [SURCHARGE_FLAG] => N
  [HASH] =>
611C4492531EFDF77BF8DC90E6A810CC9F5D4D9934602F15632BE306F421978F
  [RETURN_URL] => http://localhost/projects/uat/yesbank/response.php
  [STATUS] => Cancelled
  [PAY_ID] => 1049120302195014
  [PG_REF_NUM] => 1669120314180851
  [ORDER ID] => PAY10 681895713
  [AMOUNT] => 100
  [RESPONSE_MESSAGE] => Cancelled by user
  [CUST_EMAIL] => rohit.singh@pay10.com
  [CUST_NAME] => Test
```









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## Validate Response Code for Successful Transaction

```
Response Data:
"POST": {
"RESPONSE_DATE_TIME": "2020-05-06 10:53:59",
"RESPONSE CODE": "000",
"CUST_PHONE":
"9911889966",
"MOP_TYPE": "VI",
"CARD MASK":
"400000******0119".
"CURRENCY CODE": "356",
"RRN": "012705176297",
"STATUS": "Captured"
"PRODUCT_DESC": "Demo
Transaction", "AMOUNT": "100",
"RESPONSE MESSAGE":
"SUCCESS",
"CUST EMAIL":
"demo@demo.com", "TXN ID":
"2005061053581086",
"ACQ ID":
"5887426385946368404009",
"TXNTYPE": "SALE",
"HASH":
"19FAD7ED5C3D5AFDD6217846A599B8AE7A8EA915AD5D2183EE09C51E89C4A0
94", "PAYMENT TYPE": "CC",
"RETURN_URL":
"http:\/\localhost\/projects\/php_kit_custom\/responsejson.php", "PAY_ID":
"2001141020561000",
"ORDER ID": "DEMO0605200725",
"ORIG TXN ID":
"2005061053541085",
"CUST_NAME": "Rohit Singh"
```

Note: Response Code should be 000 and Status should be Captured then the payment is successful.









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# **GATEWAY OPTIONS AND RESPONSES**

# **Response Code for Valid Transaction**

Table 3: Response Codes for Valid Transactions

ErrorCode	Error Message	Status
100	User not found	Failed
101	Password incorrect	Failed
102	User inactive	Failed
103	Validation failed	Failed
104	User not approved from any acquirer	Failed
105	Account not present for this acquirer	Failed
108	Merchant detail not present for this acquirer	Failed
110	Merchant not mapped for this currency Failed	
113	Payment option not supported!!	
114	GST Details Not Set!! Failed	
129	TDR request is already pending for this merchant!! Failed	
130	Currency not supported!!	Failed
131	Unsupported card number	Failed
132	2 Account Lock Failed	
134	TDR Setting is pending for this merchant !!	
010	Cancelled by user	Failed
026	SUCCESS	Sent to Bank
000	SUCCESS	Captured





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# **Response Code for Invalid Transaction**

Table 4: Response Codes for Invalid Transactions

Response Code	Response Code
300	Invalid Request
900	Internal system error
999	Unknown Error

# **Supported Currency and Currency Codes**

Table 5: Supported Currency with Currency Codes

Payment Method				
Name	Abbreviation	Code		
Indian Rupee	INR	356		
Pound	GBP	826		
Dollar	USD	840		
Euro	EUR	978		